



Schedule of Service Fees

Valid from **1st March 2011**

Service	Rate (£)
Product Training – Daily rate (up to 3 users)	£445.00
Product Training – Hourly rate (incl. remote access)	£60.00
Technical Support – Hourly Rate (or part of)	£60.00
Licence key reissue	£95.00
Data Rebuild – per data set	£295.00
Product Update (included with rental licences)	From £95 (depending on release)

Notes:

1. Onsite training costs exclude travelling and accommodation expenses
2. An e-Payment Request form will be emailed in advance for your approval with full service details included.
3. Product updates are optional. Full details on exactly what's included with each update will be made available online.
4. Payments can be made using credit / debit card (via PayPal) or bank transfer.
5. Payment is required prior to service supply.

All prices exclude V.A.T.